

Lotus Notes Competence Center of itelligence AG introduces mobile access to sales information using the BlackBerry handheld

Frankfurt, October 9, 2002 - As a certified O₂ partner, Frankfurt-based itelligence AG develops communication solutions for the BlackBerry handheld and Lotus Notes. itelligence now presents the first mobile sales support solution using handhelds in Germany. The new solution developed by the Lotus Notes Competence Center of itelligence AG allows users to access data provided by Gedys Sales from the BlackBerry handheld.

The new solution offered by itelligence provides a direct link between sales information made available under Lotus Notes and the BlackBerry handheld. This permits customers to use the wireless technology of the BlackBerry handheld to access correspondence, reports, telephone memos and offers. Access to article databases, address databases, forums, knowledge databases and other Notes systems is possible as well. The new solution developed by the Lotus Notes Competence Center of itelligence is based on Gedys sales, the sales software of GEDYS AG, Cologne. Gedys Sales is browser-enabled, meaning that all information can also be accessed over the Internet.

Here is an example for fast mobile access to address data:

When the system is started, the icon of the itelligence solution appears in the main menu of the BlackBerry handheld. The selection of Gedys Sales options takes the user to the application. In addition to the data for the connection to the WAP gateway of the network operator, users have to enter their Notes user name and Internet password.

First only company names will be loaded and displayed. "Retrieve" starts the download of the names via a HTTP connection and a special XML interface from the Notes Server. Users can scroll to the name of the desired company using the trackwheel. A click on the name loads the address of the selected company. The respective company contacts can be accessed via the "tree structure" displayed. Highlighting an entry using the trackwheel and then clicking on it displays the full address. The ESC button takes you back to the overview. Already loaded information is stored until you quit the application. Reloading of the data is not required.

Lotus Notes Competence Center of itelligence AG introduces mobile access to sales information using the BlackBerry handheld

Other possible solutions include "same time integration", i.e. direct chats with colleagues, business partners and customers. The system furthermore allows to access article, supplier and customer information provided by an ERP system via the Lotus Enterprise Integrator or Connector.

The features of the BlackBerry at a glance:

- Mobile e-mail solution
- Connection via the GPRS network
- Modern e-mail push technology
- Over-the-air synchronizable calendar
- Offline function
- Telephone functions
- WAP browser
- Seamless integration with existing e-mail accounts
- Simple and cost-efficient implementation of existing IT structures
- Easy handling for IT departments and users
- End-to-end security through triple DES encryption
- Central administration
- Cost control and scalability

Specifications:

- Handheld with wireless Internet functionality
- Compatible with GSM/GPRS networks
- 900/1800 MHz dual band
- Rechargeable lithium battery
- 8 MB flash memory, 1 MB SRAM
- Intuitive user interface
- User-friendly QWERTY keyboard
- Docking/charging cradle
- SMS
- Java Virtual Machine
- Weight: only 129 g
- Size: 117 x 78.5 x 18 mm (LxWxD)
- Display (resolution: 160 x 160 px, 3 font sizes)

Lotus Notes Competence Center of itelligence AG introduces mobile access to sales information using the BlackBerry handheld

Proposed caption for the visual called:
itelligence Lösung Notes-BlackBerry

Caption: The new solution developed by itelligence AG for the BlackBerry handheld ensures fast mobile access to Lotus Notes information

itelligence AG's Lotus Notes competence can also be seen at the following trade fairs:

Systems 2002
October 14, 2002 to October 18, 2002
Munich

Hall A1, booth 120

Deutsche Notes User Group
November 7 and 8, 2002
Frankfurt

Congress Center, level C2 / row B / booth 7

About itelligence AG:

itelligence AG is a leading international full-service provider for SAP employing some 1,450 highly qualified employees at 44 branches in 19 countries. As a mySAP.com Channel, Alliance and Hosting Partner, itelligence implements complex projects in the SAP environment for over 1200 customers worldwide. The company's services range from SAP consulting and licensing to outsourcing and services to proprietary industry-specific SAP solutions and individual software technologies. In 2001, itelligence AG generated total sales of EUR 182.9 million (ISIN DE 000 730 040 2).

Public Relations:
Silvia Dicke
Phone: ++49 (0) 521-91448 107
Fax: ++49 (0) 521-91445 201
silvia.dicke@itelligence.de

itelligence AG
Königsbreede 1
33605 Bielefeld

<http://www.itelligence.de>