

### **itelligence AG as outsourcer takes over the care of the SAP system landscape for SCHWARZ PHARMA AG**

Frankfurt, April 30, 2002 – itelligence AG has become outsourcing partner of SCHWARZ PHARMA AG in April 2002 and taken over operation of the SAP system landscape. The SAP and IT service provider has thus acquired yet another internationally active customer. At the beginning of the year, the company decided to have its complete SAP system landscape operated in an outsourcing operation. The decisive factor for this decision was the need for SAP operation 24 hours a day, 7 days a week. itelligence will also provide the technical support for the pharmaceutical company's users within the scope of an ERP full-service agreement at the high-security computer center in Bautzen.

The SAP landscape, based on SAP R/3 4.0B, includes the classic modules for the areas FI, CO, SD, MM, PP-PI, HR (travel cost accounting), QM, WM, PS, and BC, plus the mySAP.com components Business Information Warehouse and Strategic Enterprise Management. Added to this will be the service for the Internet transaction server for the connection of an Intranet-based e-procurement solution. The corporation's branches in the countries Germany, Italy and Ireland operatively work with SAP R/3. The connection of the research location in Raleigh, NC, USA, is planned for 2002.

The system landscape consists of development and quality assurance environment, test environment, productive system, servers for Strategic Enterprise Management, Business Warehouse and e-procurement, administration servers and a storage area network. itelligence will care for the current 16 servers accessed by 550 users from Germany and international branch offices of SCHWARZ PHARMA AG.

During the transition project, itelligence was also responsible for the conception and implementation of the high-availability, load-distributing WAN connection between SCHWARZ PHARMA AG and the computer center. Moreover, itelligence developed and realized a disaster recovery concept tailor-made for the pharmaceutical company, which controls the restart following an emergency.

Decisive factors for the decision in favor of itelligence were its years of experience in outsourcing operations and the state-of-the-art equipment in the computer center in Bautzen. In addition, outsourcing customers enjoy a comprehensive array of consultation services

such as business process reengineering, customizing, application management, reconfiguration service, desktop/front end, network and contingency services.

The computer center in Bautzen is certified according to DIN ISO 9001 and has been certified by SAP AG as Outsourcing Partner and mySAP.com Hosting Partner Application Management. The results of various system and process audits by renowned auditors are available. Moreover, the computer center passed an audit conducted by SCHWARZ PHARMA AG which meets the standards set by the US medication authority FDA.

“The transfer of our computers and the establishment of the entire environment went without a hitch. All of the users in Monheim and the many other locations were able to continue work normally. After the productive start-up, we determined that our users had not even realized that anything had happened on the weekend. Proof of the great success of this outsourcing project,” says Kay Wefelberg, Chief Information Officer at SCHWARZ PHARMA AG.

## **Schwarz Pharma AG**

**SCHWARZ PHARMA AG (sales 2001: €767 million, 3,428 employees worldwide) is a listed corporation which develops and markets patented medicines for the medical fields of heart and circulatory system, central nervous system, and urology. The company invests in the development of innovative effective substances for illnesses such as Parkinson’s, epilepsy, neuropathic pain, and incontinence. The company’s headquarters is in Monheim on the Rhine. Schwarz Pharma is represented on international markets by its own production, research, and distribution companies in Europe, North America and Asia. In addition, there are license agreements in more than 50 other countries.**

## **itelligence AG**

**itelligence AG, a leading international SAP and IT full service provider, employs 1,450 highly qualified consultants at 45 branches in 18 countries. The range of services comprises specialized vertical SAP solutions and proprietary individual software technologies complemented by full integration of highly complex IT and e-business systems including outsourcing and services.**

### **Investor Relations/Presse:**

Katrin Schlegel  
Tel: +49 (0)521-91448 106  
Fax: +49 (0)521-91445 201  
[katrin.schlegel@itelligence.de](mailto:katrin.schlegel@itelligence.de)

itelligence AG  
Königsbreede 1  
D-33605 Bielefeld  
<http://www.itelligence.de>